

# **Buehler's** *Fresh Foods*

## **ON-LINE**



Order your groceries from the comfort of your home - anytime of the day or night!

- STEP 1** Order on-line
- STEP 2** We shop for you
- STEP 3** You drive up & we load your groceries!



It's easy! Learn more  
[www.buehlers.com](http://www.buehlers.com)

## GET STARTED



1. **GO** to [www.buehlers.com](http://www.buehlers.com)
2. **CLICK** on "CLICK, LOAD & GO" to start shopping on-line
3. **LOGIN** to your account:
  - First time users:  
create an account  
enter your email address,  
password & Advantage Card #
  - Previous users  
enter your user name & password
4. **SHOP** our circular, any department, plus use "search" to find any item
5. **CLICK BUY** to add items to your cart
6. **CLICK CHECKOUT** when you are done shopping - see estimated total
7. **FILL IN** your customer information
8. **CHOOSE** your pick-up date & time
9. **CONFIRM** your order & information
10. **PICK-UP** your order at selected time

### **PICK-UP & PAYMENT:**

- pay at the time of pick-up
- we accept checks, debit cards, Buehler's gift cards & credit cards  
Visa, MasterCard, Discover & American Express
- present your Buehler's Advantage Card & coupons with your payment

**THAT'S IT!** Your groceries will be brought to your vehicle by your personal shopper.

## CHARGES & PICK-UP



A service fee of \$7.95 will be added to your on-line order...or choose a monthly unlimited service fee of \$24.95.

### PICK-UP TIMES:

Please allow a minimum of 3 hours before picking up your order. Or, if you prefer, your order may be placed up to 7 days in advance!\* Pick-up:

Monday - Sunday: 9 am - 8 pm

\*There is a limit to the number of orders that are allowed within each pick-up time slot. Once a time slot is full, you will no longer be able to select it during checkout. Please reserve your time slot before placing your order.

### PICK-UP LOCATIONS:

Buehler's Fresh Foods - Medina River Styx, Brunswick, Wadsworth, Delaware & Wooster Milltown

To ensure prompt service, please do:

- drive up to Buehler's ON-LINE SHOPPING LANE ONLY. This is the pick-up lane closest to our store. Watch for signs.
- stay in your car & wait for your personal shopper to come to you
- present your credit card, Advantage Card & coupons
- we load your groceries

**YOU'VE SAVED VALUABLE TIME!**

# WE SHOP FOR YOU!



## YOUR PERSONAL SHOPPER

...shops the way you would if you had the time! Your personal shopper will take the time necessary to fill your order to your specifications. You will always receive the highest quality, freshest products available because your personal shopper has been trained to select only the best!

We encourage you to inform your personal shopper of any special requests you may have on your order. Do you like your bananas a little green? Make a note in the **"General Comments"** box on your checkout page and your personal shopper will take care of your needs.

## HELPFUL TIPS:

- click on the **"Sales & Circular"** tab to begin building your shopping list from Buehler's weekly sales circular
- remember to save your shopping list
- use the search box to quickly find the products you need

**YOUR PRIVACY IS IMPORTANT!** Customer privacy is of the utmost importance to Buehler's. We do not sell, trade, or rent personal information about individuals. During registration and checkout, you will be required to provide contact information. This information may be used to contact you about services that you have expressed an interest in, or to contact you if we have concerns processing your order. We respect and take seriously your privacy concerns.

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